

2022 Annual Report



Our Vision

Thriving, strong, satisfied & sustainable community

Our Mission

Bridging the gap by re-directing the abundance of food in our community to where it is needed

Our Values



Effective



Responsive



Respectful



Generous



Inclusive



Chairperson's Report

In the past year, Satisfy has aimed to maintain the focus of who we are as an organisation and to make the most of collaborative opportunities. We believed that this would help us to build on the successes of the year before while keeping us grounded and focused on our purpose to reduce food waste and reduce food poverty. I believe we achieved this in spades and as a result it has been another extraordinary year for Satisfy!

It is our second year in our premises at 122 Williams Street, Kaiapoi. The warehouse and sorting space have enabled us to continue to grow the amount of food we can rescue and distribute. This past financial year we have distributed a massive 249 tonnes of food which is 45% more food than the year before. Our warehouse is consistently being filled with pallets of food from New Zealand Food Network (NZFN) and bulk food purchases through Food Secure North Canterbury (FSNC). The Oxford & District Lions Club is continuing to provide us with produce that they have grown specifically for Satisfy; potatoes, courgettes, pumpkins and the promise of kumara over the winter months. This has added to our daily donations of food from our loyal supermarkets.

The extra space and our wonderful group of staff and volunteers have meant that we have coped incredibly well through the lockdowns and changes to the traffic light settings. We have been able to provide uninterrupted service to our food donors and recipient organisations. The food we have distributed has been extremely important to so many people over the difficult COVID months.

The Ministry of Social Development (MSD) has continued to recognise the importance of food rescue in the current COVID landscape and as a result we received several additional unsolicited MSD grants. This extra funding will allow us to set up a base in the Hurunui, on which we are currently working hard. In addition to the much-appreciated grants from The Rata Foundation, Lotteries Communities Fund and COGS, we received grants from James Maxwell Heron Trust, through Perpetual Guardian, and the Canterbury Waste Joint Committee. We also received generous donations resulting from the successful collaboration with Life Health Foods (Naked Locals soup). The soup collaboration is continuing this year so make sure you look out for the Satisfy branded soup in the supermarket!

We had a couple of big wins this past year that deserved much celebration. We were very proud to win the Community Enterprise Award at the North Canterbury Business Awards. Unfortunately, the awards dinner was cancelled but we made sure we celebrated anyway! After much sweat and tears we achieved Level 4 MSD Accreditation in October last year which allows us to continue to receive MSD funding. It was a huge task, and I am very grateful for all the hard work put in by the staff and trustees to achieve this.

Our plans to be part of the Kaiapoi community hub have continued to progress. We now have a set of exciting concept plans for our proposed new premises and are on the cusp of finalising the set-up of the trust for the hub. All of this helps to make it feel a little more real! We will continue to work closely with Waimakariri District Council and the other potential hub users over the coming months to finalise plans, gain resource consent and draw up sponsorship/funding plans.

As always, a huge thank you to our amazing team of staff, volunteers and trustees. Satisfy exists because of your passion and hard work, I am so grateful for you all!

Phillipa Hunt, Chairperson and Founder



Manager's Report

This past year provided Satisfy with many challenges, as it did for the whole of New Zealand. With challenges often comes change, and we navigated many! This included ongoing changes to Government level restrictions which then migrated to adopting the new traffic light system. We had to be flexible enough to make the necessary changes to operations to allow us to operate without much disruption throughout this time. As always, our amazing team of volunteers and staff never wavered: masks, gloves, extra sanitisation, contactless collections, scanning or signing in - nothing was ever too much trouble. We were very lucky too, managing to organise a quiz night in July which was enjoyed by many of our key contacts, and our annual midwinter volunteer dinner on 17th August, the very evening it was announced that we would be entering a countrywide Level 4 lockdown!

In April we said goodbye to our wonderful driver Helen Kelly who finished up after an amazing 16 months of working hard to support our food collections. Brian Kelsall was welcomed into the fold on a permanent basis from his relief driver position, and we employed Mari Strydom, our lovely Tuesday volunteer to complete the team.

Supermarket collections continued and we added the recently opened New World in Ravenswood to our daily run, and started receiving food from Fresh Choice Oxford, increasing our donor supermarket numbers to a healthy eight. This kept the Satisfy van quite busy, until an unfortunate minor accident took it off the road and sadly left it uneconomical to repair. Our very generous friends at the Hope Community Trust came to our rescue and allowed us to use their trusty van for three months whilst we searched, then waited, for our new van to arrive. It wouldn't have been possible to purchase this new van without generous financial donations to Satisfy from Countdown and Life Health Foods, and for these we are extremely grateful!

As we got busier and food donation volumes increased, we realised our little chiller that had served us so well for over five years just couldn't cope with the sheer volume of chilled food we were receiving. The Canterbury Joint Waste Committee graciously funded Satisfy enough to rent a huge container chiller which has proved to be invaluable. This meant we could safely store the sizeable palletised deliveries we regularly received as one of New Zealand Food Network's (NZFN) Food Hubs. This also meant that when the MSD contacted us late in 2021 requesting support for the Waimakariri and Hurunui food banks, we were able to take on the increased workload of helping store and supply food to self isolating households.

Aotearoa Food Rescue Alliance (AFRA) supported all of their member organisations including Satisfy incredibly well throughout the year. There were regular Zui's (online zoom meetings) as we navigated Covid crisis challenges, sharing information and best practice across the membership. Satisfy was thrilled to be part of the exciting data platform pilot and became one of the first members of the Alliance to fully migrate to the new Airtable system. Our team really did hit the ground running with the new system and we are pleased that the migration has been seamless for all involved.

With so much change and progress across one year, I am truly excited to see what the next twelve months will bring. One thing is certain, this is a team effort and every person connected to Satisfy can be proud of the results contained within this report. Without our amazing team doing the day-to-day mahi, none of this would have been possible.

Stef Van Meer, Manager



Stage

1 tahi:



> Food Donor:

Food retailer, wholesaler or grower has unsaleable but edible food to donate.

Stage

2 rua:

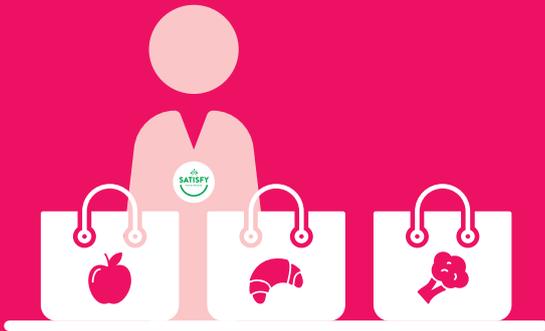


> Satisfy Collects:

We collect food from donors every weekday with help from our volunteers and bring it back to our Kaiapoi base.

Stage

3 toru:



> Food Sorted:

Our wonderful team of volunteers sort the food to suit the needs of our recipient organisations.

Stage

4 whā:



> Recipient Organisations:

Food is collected by local organisations doing vital work within our communities.



Stage

5 rima:

> Food Distributed:

These organisations give out our rescued food to kids, families and people who need it most.

Our Volunteers

Adrienne Lamb
Alan Adams
Angela Frewer
Anne Anderson
Anne Braithwaite
Anthony Van Meer
Bella Smith
Benjamin Stade
Bronwyn King
Bruce Barker
Chris Sutherland
Chrissy Cunningham
Dan Ralph
Dana van der Spuy
Denise Stevenson
Fran Cain
Glenys Ralph
Grace Scott-Hewitt
Hubert van der Spuy
Irene Chalmers
Jackie Freeman
Jason Martin
Jeff Acheson

John Hannah
Joy Marshall
Karen Sewell
Katrina Finney
Katrina Price
Kim Gibbs
Kyle Smedick
Laura Anderson
Leona Carter
Mette Flaaten
Nicola Watson
Nieve Smedick
Oakley Holland
Paula Van Meer
Pauline Moore
Petrea Barker
Rachelle Smith
Rosemary Frew
Ryllis Adams
Sandra Collett
Seth Smedick
Sue Acheson



Our Recipient Organisations

Amberley Food Bank
Fuller Kai (Person 2 Person Trust)
Hands of Hope (Hope Community Trust)
Hope Community Trust
Hurunui District Council Waste Cooking Class
Inspire Church Pantry
Kaiapoi Community Pantry
Kaiapoi High School
Kaiapoi North School
Karanga Mai Early Learning Centre
Karanga Mai Young Parents College
Latimer Square Dinners (Bishopdale Reformed Church)
Living Waters Hurunui Outreach
Mountain Meadows Charitable Trust
Otautahi Maori Women's Welfare League
Oxford Community Trust
Potters Way Church
Rachel's House Trust
Rangiora Earthquake Express
Rangiora High School Breakfast Club
ReChurch & Delta Community Trust
Salvation Army Christchurch North
St James School, Aranui
St John the Baptist Anglican Church, Rangiora
St Patricks School, Kaiapoi
St Vincent de Paul, Kaiapoi
St Vincent de Paul, Rangiora
Tuahiwi School
Twelve Baskets, Oxford
WASP (Woodend After School Programme)

Our Staff

Brian Kelsall
Cameron Crawley
Helen Kelly
Mari Strydom
Michelle Campbell
Stef Van Meer

Our Trustees

Anne Barnes
Brian Thompson
Cushla Fitzgibbon
Kathy Boyland
Phillipa Hunt
Tina Thorpe

Our Collaborators

Aotearoa Food Rescue Alliance (AFRA)
Food Secure North Canterbury (FSNC)
Hurunui District Council
Kaiapoi High School
New Zealand Food Network (NZFN)
Oxford & District Lions
Person 2 Person Trust
Soroptimist International of North Canterbury
Waimakariri District Council

Our Funders

Canterbury Joint Waste Committee
COGS
Countdown
IAG New Zealand
James Maxwell Heron Trust (Perpetual Guardian)
Life Health Foods
Lottery Community Fund
Ministry of Social Development
The Rata Foundation
...and all of our generous individual supporters

Our In Kind Supporters

Belinda Marson Photography
Grace Scott-Hewitt
Halls Cold Chain Logistics
Letra Design
MOVE Logistics
Rob Andersen, Helmore Stewart Lawyers
Rob de Voer

Our Food Donors

Americold
Azka Lebanese Food
Countdown Amberley
Countdown Kaiapoi
Countdown Rangiora
Delta Community Trust
Domestic Donations
Foodbank Canterbury
Fools of Desire
Fresh Choice Oxford
Funky Pumpkin
Harbour Head Growers
Inghams Chicken
Just Zilch
Kairos Food Rescue
Kauri Foods
KiwiHarvest
Mandeville Supervalu
MOVE Logistics
New World Kaiapoi
New World Ravenswood
New Zealand Food Network
Oxford & District Lions Club
Pak'N'Save Rangiora
Pataka Berries
Reality Bites
Rotary Club of Belfast
Salvation Army Rangiora
ScottFresh
St John the Baptist Anglican Church Rangiora
Westland Milk Products



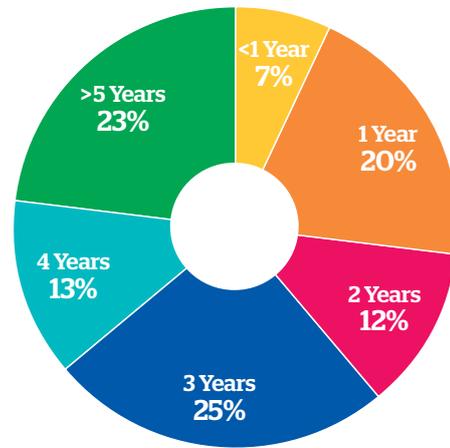
Our Numbers

51 Volunteers

70 Volunteer hours per week

61% of team members have been volunteering for 3+ years

Length of service for Satisfy's regular volunteers



Our Impact



249,172 kgs of food rescued



711,920 equivalent meals



32 food donors



\$0.27 cost per meal distributed



952 million litres of water saved

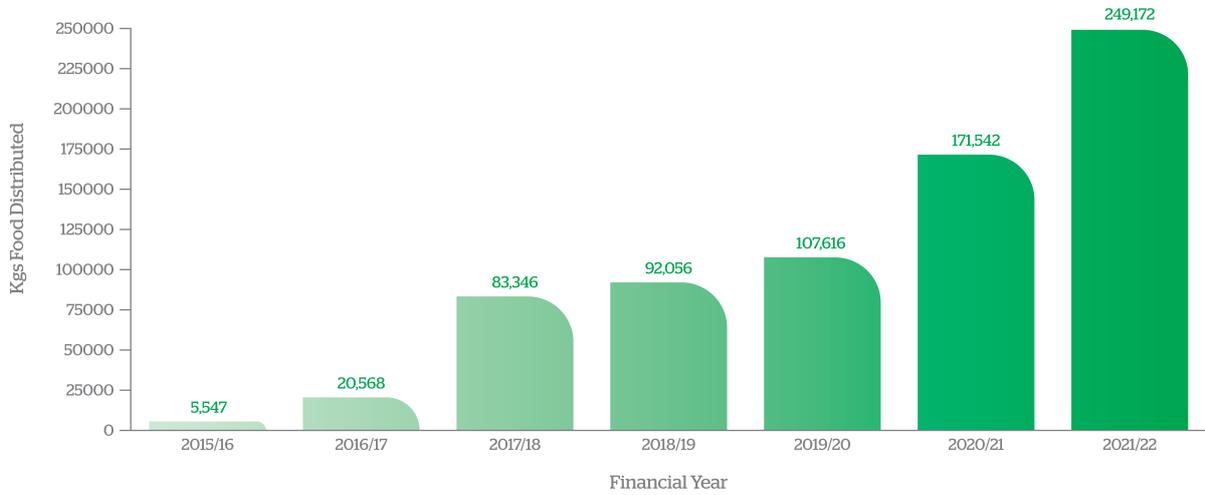


1,298 tonnes of CO₂ reduced



30 recipient organisations

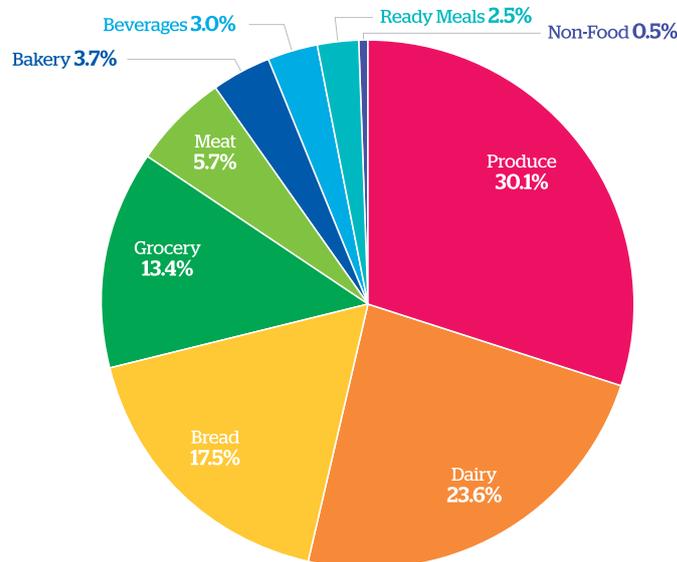
Satisfy Food Rescue Yearly Data



Equivalent Meals Distributed 2021/22



Distributed Food By Type





Summary Financial Statements

for the year ended 31 March 2022	\$	\$
	Mar-22	Mar-21
Operating Receipts		
Donations, fundraising and other similar receipts*	611,421	387,246
Interest, dividends and other investment income receipts	532	67
Other operating receipts	3,080	25,929
Total operating receipts	615,033	413,241
Operating Payments		
Payments related to public fundraising	30	30
Volunteer and employee related payments	128,561	72,668
Payments related to providing goods or services	112,508	132,228
Total operating payments	241,099	204,926
Operating Surplus or (Deficit)	373,934	208,315
Capital Payments		
Purchase of resources	35,083	20,445
Bank Accounts & Cash		
Bank accounts & cash at beginning of the financial year	240,503	52,633
Increase/(Decrease) in bank accounts & cash	345,364	187,870
Bank accounts & cash at end of the financial year	585,867	240,503

*This figure is the income received in the year and does not take into account the amount of grants unspent at the year end date. This sum also includes amounts received for collaborative projects where Satisfy is the fund holder.

Our Year in Pictures





Satisfy is an Incorporated Charitable Trust (2624613) which is registered with the Charities Commission (CC51313)

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