



2023 Annual Report



Our Vision

Thriving, strong, satisfied & sustainable community

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Our Mission

Bridging the gap by re-directing the abundance of food in our community to where it is needed

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Our Values



Effective



Responsive



Respectful



Generous



Inclusive

Chairperson's Report

Every year since Satisfy's inception has been marked by wonderful yet different successes. Last year was no exception and it will be remembered as the year of unsolicited donations and grants!



The Ministry of Social Development (MSD) awarded us multiple large grants to continue our work supporting the community through the pressures of COVID-19. Both the Simplicity Foundation and the Whakatapu Aotearoa Foundation generously donated to us at the end of last year, neither of which had supported us previously. On top of these unsolicited funds we gained continued support from the Department of Internal Affairs (DIA) through the Lotteries Community Fund and were awarded a three year Community Organisations Grant Scheme (COGS) grant. We also successfully gained a grant from Countdown to enable us to build relationships in store. Mid last year we launched our Corporate Sponsorship campaign and signed up MainPower as our first official Corporate Sponsor, who have agreed to support us as a "Nourish" partner for the next three years.

As well as unsolicited grants we also received unsolicited recognition for the work we did as an organisation to support the community through the COVID-19 crisis. It came in the form of a fancy certificate signed by the Prime Minister and a shiny pin, all of which we have framed for perpetuity so look out for it when you visit our office.

It was also a year where we challenged ourselves to go deeper with our strategic thinking and planning. As a result the Board of Trustees produced our first three-year strategic plan (previous to this our strategic thinking only stretched 12 to 18 months into the future) and we began quarterly and monthly planning at an operational level. This has meant we now keep our strategic plan front of mind and actively work towards achieving it, one task at a time.

Satisfy continues to lead the way in collaborative projects and relationships. This includes our membership with Aotearoa Food Rescue Alliance (AFRA), our role as a food hub with New Zealand Food Network and being part of the steering group for Food Secure North Canterbury. We are also particularly proud of the progress that has been made with the Kaiapoi Community Hub. Satisfy is a stakeholder member of the newly established Trust, with myself as Satisfy's representative Trustee. We have drawn up some superb fit-for-purpose conceptual plans for the Satisfy building and the communal hall to be located at the Hub. Now we have begun the hard yards of raising funds for this very worthy project. Please watch this space and help out in any way you can towards these fundraising efforts.

I feel so wonderfully grateful to work with an amazing bunch of committed and passionate Trustees. It was with great sadness that we farewelled Anne Barnes from the role as Trustee to enable her to put her time and energy into other projects. She was on the Board for over four years and in that time she has become a great friend and helpful mentor of mine. Prior to Anne's departure (and her happy reasoning that we would be in good hands) we welcomed Simon Stokes to the Board. Simon brings with him abundant business and management experience and his insights are invaluable around the Board table. A massive thank you to the rest of the Trustee A-team; Brian, Cushla, Kathy and Tina.

Phillippa Hunt, Chairperson and Founder

Manager's Report

I'm so proud of how far we have come as an organisation since I started at Satisfy over six years ago. This past year has seen some really exciting milestones reached.



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We achieved the lofty heights of having distributed 1 million kilograms of food to people in our community, and purchased our very first fully electric van to support us in our work. This environmentally friendly addition allows us to rescue and transport surplus food with greater efficiency, reducing our carbon footprint while maximizing our impact.

Our daily operations have become busier and our wonderful volunteers never falter as we add more food and additional donor supermarkets to support a growing need in our community. We have watched as the cost of living crisis becomes very apparent, with the food banks and other organisations we support, busy on the front line doing all they can to support our community. We have seen a significant increase in domestic donations, rising from 94 in the previous financial year to an impressive 115 this year. This growth reflects the growing support from our community towards our mission to provide nutritious food to those in need.

We welcomed Hellers and Countdown Belfast as food donors, who, along with all of our regular donors, have been incredible in ensuring that edible food is getting to where it is needed most. In addition, we invested in a new commercial freezer to ensure that rescued food remains fresh and safe for distribution. This essential equipment enables us to handle larger quantities of perishable items, expanding our ability to rescue food and to offer more food support to recipient organisations supporting individuals.

We are always mindful that each and every piece of food that comes via Satisfy will eventually nourish someone who is connected to this food through our recipient organisations. Our team of volunteers carefully inspect all food that is donated to Satisfy. They continue to be at the heart of our work, and we are proud to say that over 54% of our team has been with us for over four years.

None of these achievements would have been possible without the dedicated support of the many funders who understand the importance of our work and the daily mahi of our staff and volunteers. As our team of volunteers continues to grow, so does our team of paid employees with Michelle Nortje and Fran Cain joining Satisfy this year along with Bryan Harrison. Michelle joins the team in her role as Food Collection Specialist and Fran's expertise is a welcome addition to our communications and funding efforts. Bryan has been a great help coming on board as a relief driver.

As the team grows, so do our efforts. We will continue to work hard to bridge the gap between abundance and need, knowing this support for our community is needed now more than ever.

Stef Van Meer

Stef Van Meer, Manager

Stage

1 tahi:



> Food Donor:

Food retailer, wholesaler or grower has unsaleable but edible food to donate.

Stage

2 rua:



> Satisfy Collects:

We collect food from donors every weekday with help from our volunteers and bring it back to our Kaiapoi base.

Stage

3 toru:



> Food Sorted:

Our wonderful team of volunteers sort the food to suit the needs of our recipient organisations.

Stage

4 whā:



> Recipient Organisations:

Food is collected by local organisations doing vital work within our communities.

Stage

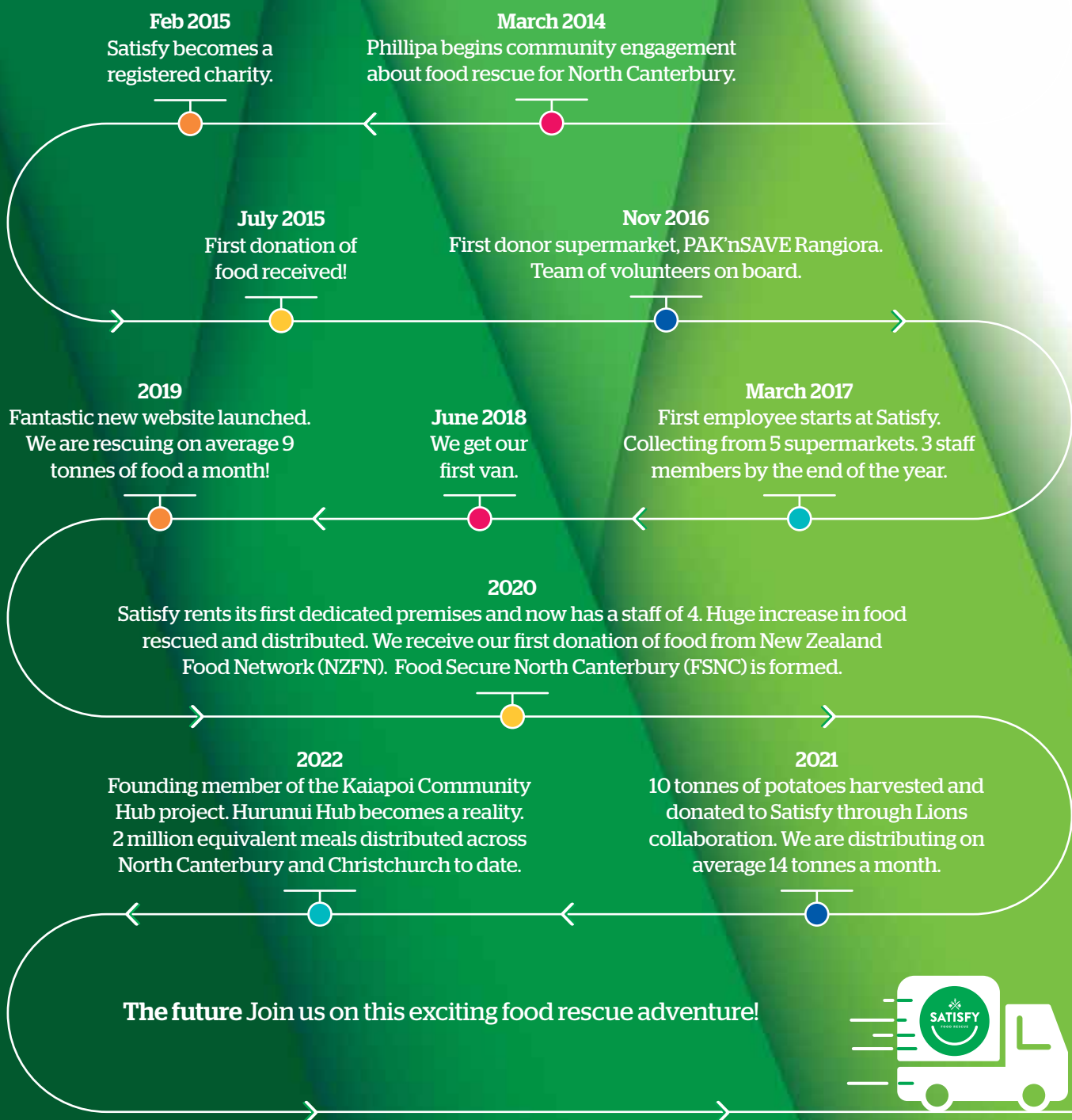
5 rima:

> Food Distributed:

These organisations give out our rescued food to children, families and people who need it most.



Our Journey



Our People

Our people form the beating heart of everything we do at Satisfy. Our 49 dedicated volunteers, 7 committed staff members, and our invaluable board members, together work tirelessly to ensure no edible food goes to waste. This year saw volunteers give a huge 4,317 hours of their time to Satisfy's mission.

We are proud to say that this year has seen a lot of growth in many areas. We have rescued nearly 10% more food compared to the previous year. Two more part time staff members and a new Board member joined the team. With the addition of Countdown Belfast, our regular donor stores increased to nine. Our recipient organisations have increased from 36 last year to 41 this year, with our reach increasing from just over 62,000 to over 85,000 people per year.

We are extremely grateful to all our donors and volunteers without whom none of this would be possible. Our connections extend far beyond our internal team and we recognise the significance of relationships as part our work. Our partners, both in the food industry and other charitable organisations, play a crucial role in our efforts. Through collaboration, we secure surplus food destined for landfill or animal feed and get it to organisations that are on the ground getting it to those in need. Together, we build a sustainable ecosystem that benefits everyone involved.

"We joined Satisfy around 5 years ago. The time we have spent at Satisfy has taught us a lot about the depth of belief there is within the organisation for the work they are doing. We have met and talked with many of the recipient organisations and have become familiar with the work they do and the people they assist. We enjoy the company of the team we work with and now call them friends. The time we volunteer at Satisfy is important to us and the personal satisfaction is very rewarding."

Bruce & Petrea Barker, Volunteers



Our Volunteers

Adrienne Lamb
Alan Adams
Alex Foerstmann
Anna Leaman
Anne Anderson
Anne Braithwaite
Bella Smith
Brian Thompson
Bronwyn King
Bruce Barker

Chris Sutherland
Chrissy Cunningham
Cushla Fitzgibbon
Dan Ralph
Daniel Campbell
Dave Coll
Denise Stevenson
Ella Van Meer
Emma Davey
Fran Cain

Glenys Ralph
Hildegard Taylor
Irene Chalmers
Jackie Freeman
Jeff Acheson
John Hannah
Josh Campbell
Karen Sewell
Kathy Boyland
Kathy Preston

Katrina Finney
Katrina Price
Leo Van Meer
Natalie Chai
Paul McFarlane
Paula Van Meer
Pauline Moore
Petrea Barker
Phillipa Hunt
Rachelle Smith

Rosemary Frew
Ryllis Adams
Sandra Collett
Simon Stokes
Steve Evett
Sue Acheson
Sue Evett
Tina Thorpe
Tricia Isle

Our Regular Recipient Organisations

Amberley Food Bank
Belfast Community Network
Comcol North Canterbury
Fuller Kai (Person-2-Person Trust)
Hands of Hope (Hope Community Trust)
Honeybeez Preschool
Hope Community Trust
Hurunui District Council
Inspire Church Amberley
Kaiapoi Borough School
Kaiapoi Community Pantry
Kaiapoi High School
Kaiapoi North School
Kairos Food Rescue
Karanga Mai Early Learning Centre
Karanga Mai Young Parents' College
Latimer Square Dinners (Bishopdale Reformed Church)
Living Waters Hurunui Outreach
Mountain Meadows Charitable Trust
North Loburn School
Oxford Community Trust
Potters Way Church
Rachel's House Trust
Rangiora Earthquake Express
Rangiora High School
Rechurch & Delta Community Trust
Riccarton Baptist Church
Salvation Army Belfast
Salvation Army Rangiora
SEDE Project
St Barnabas Anglican Church
St John the Baptist Anglican Church Rangiora
St Patrick's School Kaiapoi
St Vincent de Paul Kaiapoi
St Vincent de Paul Rangiora
Thrive Church
Tuahiwi Marae
Tuahiwi School
Twelve Baskets Oxford
Woodend After School Programme (WASP)
Woodend School

“We are very grateful to Satisfy for the extra food, pantry staples and fresh fruit and vegetables we collect. The recipients of grocery boxes have been thrilled with such fabulous, quality products. It is always so special when we are able to support some elderly folk with an extra little treat of fresh fruit. They have all been overwhelmed with the extra gift we have been able to supply them.”

Jenny Carter, President – St Vincent de Paul Rangiora

Our Staff

Brian Kelsall
Bryan Harrison
Cameron Crawley
Fran Cain

Michelle Nortje
Michelle Campbell
Stef Van Meer

“I love working for an organisation as unique as Satisfy as they have truly restored my faith in humanity. They actually go out of their way to make a difference in others lives, not only for our community, but also in the workplace. We aren't just a number, we all count as an important link in the chain.”

Michelle Nortje, Food Collection Specialist

Our Collaborators

Aotearoa Food Rescue Alliance (AFRA)
Food Secure North Canterbury (FSNC)
Hurunui District Council
Kaiapoi Community Hub Trust
Kaiapoi High School
New Zealand Food Network (NZFN)
Oxford & District Lions Club
Sorooptimist International of North Canterbury
Waimakariri District Council

Our Funders

COGS
Countdown
IAG New Zealand
Lottery Community Fund
Life Health Foods
MainPower
Ministry of Social Development
Simplicity Foundation
Whakatupu Aotearoa Foundation
... and all our generous individual supporters

Our In Kind Supporters

Belinda Marson Photography
Helmores Stewart Lawyers
Letra Design
MOVE Logistics
R W Design
Rob Anderson
Rob de Voer
Van de Geest Building



Our Trustees

Anne Barnes
Brian Thompson
Cushla Fitzgibbon
Kathy Boyland

Phillipa Hunt
Simon Stokes
Tina Thorpe

“Satisfy’s work brings immense fulfillment as it addresses my desire to witness the resolution of one problem positively impacting numerous others. By redistributing food waste, not only does it provide nourishment to those in need, but it also reduces carbon emissions, resolves waste challenges for growers and suppliers, and fosters improvements in education, health, and productivity. All these benefits are achieved simultaneously, making it incredibly satisfying to be a part of.”

Simon Stokes, Trustee

Our Food Donors

Amberley Pie Shop
Americold
Behind The Hedge Garden Co
Countdown Amberley
Countdown Belfast
Countdown Kaiapoi
Countdown Rangiora
Domestic donation
Farmlands Rangiora
Farmlands Amberley
Fresh Choice Oxford
Great Southern Waters
Grown
Hellers
Inghams Chicken
Kaiapoi Community Garden
Mediterranean Foods Wholesale Warehouse
MOVE Logistics
New World Kaiapoi
New World Ravenswood
New Zealand Food Network
Out The Gate
Oxford & District Lions Club
PAK’nSAVE Rangiora
Pataka Berries
Reality Bites
Rechurch & Delta Community Trust
Rotary Club of Belfast
Scottfresh
St John the Baptist Anglican Church Rangiora
Skills4Work
Supervalue Mandeville

“We as a locally owned supermarket love teaming up with Satisfy Food Rescue. It’s a wonderful partnership where we can be a part of turning extra food into meals for those really in need.”

Gareth Caldwell, Owner – New World Kaiapoi

Our Impact and Numbers



270,338 kgs of food rescued



772,393 equivalent meals



33 food donors



\$0.37 cost per meal distributed



953 million litres of water saved



1,313 tonnes of CO₂ reduced



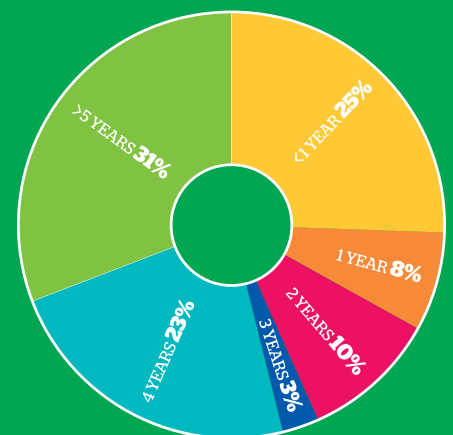
41 recipient organisations

49 Volunteers

83 Volunteer hours per week

54% of team members have been volunteering for 4+ years

Length of service for Satisfy's regular volunteers

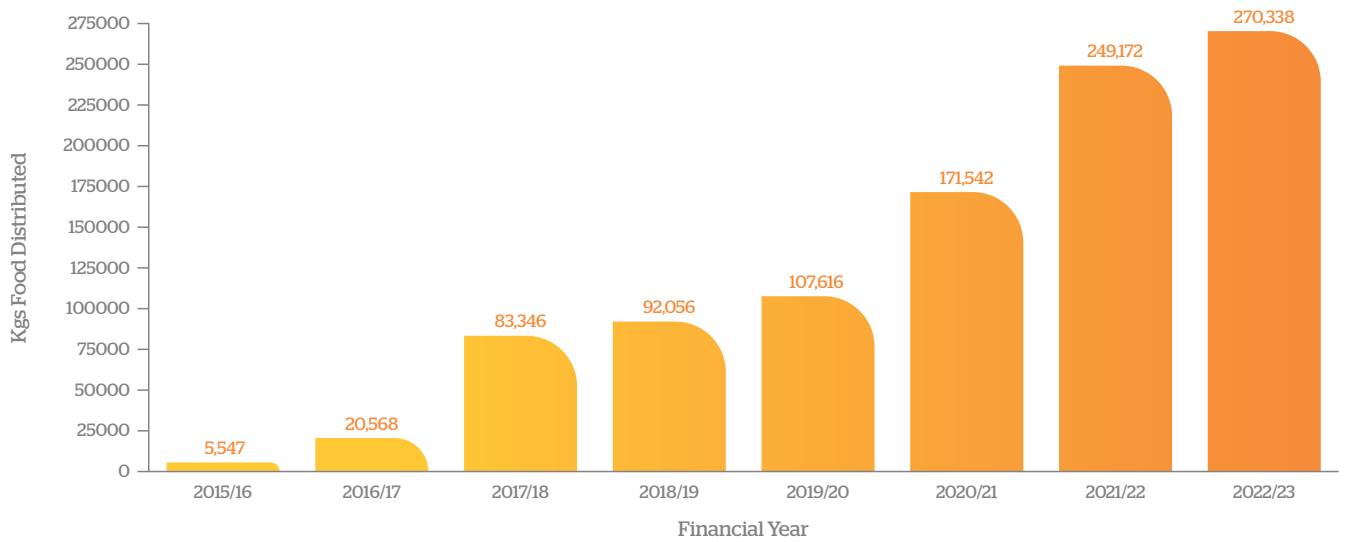


Why we track our impact:

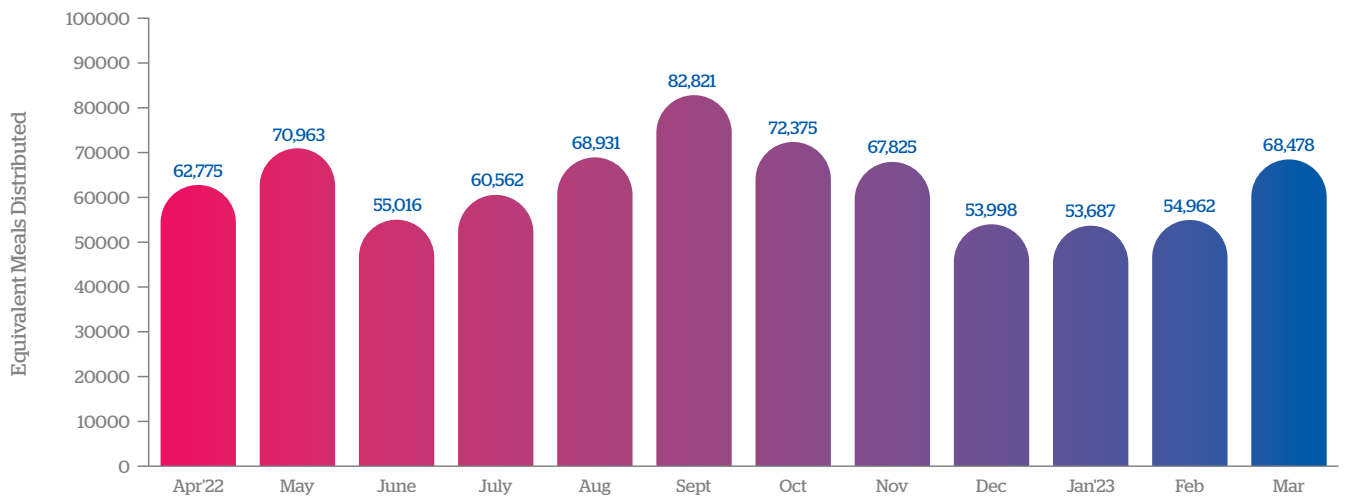
Collecting data from the work that we do is integral to our operation. It helps us assess the impact and effectiveness of our operation. By tracking the quantity and types of food rescued, distributed, and wasted, we can measure our direct contribution to reducing food waste and alleviating hunger. This information also allows us and our donors to identify trends, areas of improvement, and to optimize processes accordingly.

Our innovative and meticulous approach to tracking data enables transparency and

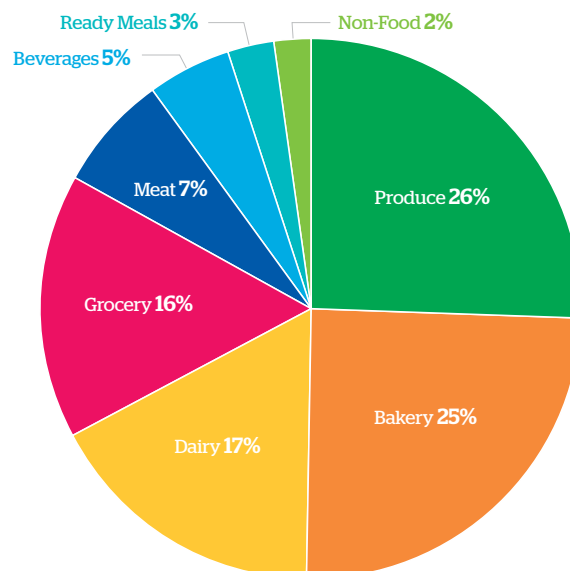
accountability. By keeping records of food sources, recipients, and distribution, we can provide accurate reports to stakeholders, donors, and regulatory bodies. This builds trust and demonstrates Satisfy's responsible management of resources. It is also important for our 49 volunteers who work tirelessly to see the impact they are making. From our research, this financial year saw us reach over 85,300 people in need. This is rewarding in itself but also helps foster a stronger, more compassionate community where no one should go hungry and valuable resources are used effectively.



Satisfy Food Rescue Yearly Data



Equivalent Meals Distributed 2022/23



Distributed Food By Type

Statement of Financial Performance

For the year ended 31 March 2023

'How was it funded?' and 'What did it cost?'

	2023	2022
Revenue	\$	\$
Donations, fundraising and other similar revenue	180,678	62,015
Revenue from providing goods or services	286,349	41,400
Interest, dividends and other investment revenue	7,927	532
Other revenue	265,256	334,642
Total Revenue	740,210	438,590
Expenses		
Expenses related to public fundraising	22	30
Volunteer and employee related costs	185,310	140,631
Costs related to providing goods or services	66,112	50,024
Grants and donations made	200,000	-
Other expenses	189,486	78,938
Total Expenses	640,931	269,622
Surplus/(Deficit) for the Year	99,280	168,968



Statement of Financial Position

For the year ended 31 March 2023

‘What the entity owns?’ and ‘What the entity owes?’

	31-Mar-2023	31-Mar-2022
Assets	\$	\$
Current Assets		
Bank accounts and cash	443,315	585,867
GST Receivable	-	7,053
Total Current Assets	443,315	592,920
Non-Current Assets		
Property, Plant and Equipment	151,828	51,058
Total Non-Current Assets	151,828	51,058
Total Assets	595,142	643,978
Liabilities		
Current Liabilities		
Creditors and accrued expenses	10,177	16,105
GST Payable	7,269	-
Employee costs payable	14,242	8,163
Unused donations and grants with conditions	68,480	134,371
Project funds unspent	181,199	270,843
Total Current Liabilities	281,368	429,483
Total Liabilities	281,368	429,483
Total Assets less Total Liabilities (Net Assets)	313,775	214,495
Accumulated Funds		
Accumulated surpluses or (deficits)	313,775	214,495
Total Accumulated Funds	313,775	214,495





“Over the last two years, Satisfy Food Rescue has been providing excess produce to the Kaiapoi High School Hospitality, Health & PE Department and the Cultural Learning Centre, to use as part of the curriculum. This has been a wonderful opportunity for the students to learn about manaakitanga in an authentic context. Students get hands-on experience with working with sometimes not-so-perfect ingredients and learning ways to reduce waste, whilst achieving assessment tasks. On a number of occasions, we have been able to return the finished product back to Satisfy, to re-distribute through their network of organisations.”

Andrea Preston, Kaiapoi High School



Satisfy is an Incorporated Charitable Trust (2624613)
which is registered with the Charities Commission (CC51313)

www.satisfyfoodrescue.org.nz

✉ satisfy@satisfyfoodrescue.org.nz

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